

## Press Release



**FOR IMMEDIATE RELEASE**

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### **Identifying APUA Field Personnel**

As an organization responsible for providing services to a large percentage of the nation's households APUA would like to encourage consumers to be mindful of any APUA employee requesting permission to enter their premises.

Customers have a right to and should request to see the company issued photo ID of any employee requesting access. The employee's ID is mainly white and made of the same material as an ATM card. Each photo ID lists details such as the employee's name, business unit, and their assigned staff ID number.; The top portion of the colour and symbol of the Business Unit and the back will contain the employee's personal details.

Residents have the right to refuse entry to any employee who is not clad in the newly branded grey uniform with the relevant identification.

**-End-**