

Press Release



FOR IMMEDIATE RELEASE

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Utility Relief Program

APUA in partnership with the government of Antigua & Barbuda are offering a Utility Relief Program. This program offers debt amnesty to domestic consumers who have been experiencing bill payment difficulty. To ensure a smooth process, consumers are asked to note the following details:

- Consumers are only eligible if they have debt accrued up to December 31st, 2013.
- In order to be considered for amnesty, consumers must go through an application process which is only done at the APUA Business Centre at the corner of High St & Independence Avenue.
- The Utility Relief Program will not accept applicants after August 31st, 2014.
- Applicants must bring a copy of a bill and a picture ID.
- Account holders must come in person or send a notarized copy of authorization and a copy of the account holder's photo ID.
- Reconnection time varies between 1-2 weeks depending on how long service was disconnected.
- Applicants for landline amnesty must sign onto a new term agreement.

Registration will be held from Monday- Thursday 8:00AM-1:00PM, Friday 8:00AM-12:00PM and will be processed in zones. Your zone number is the first digit on your customer number.

Zone application schedule

- **Zone 1**
30th June – 4th July
- **Zone 2**
7th July - 11th July
- **Zone 3**
14th July – 18th July
- **Zone 4**
21st July – 25th July

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