

Press Release



FOR IMMEDIATE RELEASE

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METER READING

APUA would like to remind consumers that when meter readers are unable to access a customer's meter to acquire a reading, the monthly bill will be estimated.

If the meter reader is unable to obtain a reading a bright orange decal will be left at the entrance of the property. The decal requests that the customer contacts the meter reading department to arrange a suitable reading time. If a decal is left after two consecutive reading attempts, with no contact from the customer, disconnection will be taken as the final option.

The APUA Meter Reading Department is willing to work with customers to accommodate their various situations. If you are currently being estimated or have received a decal please call 480 7182/7127/7148 to make alternative arrangements.

APUA looks forward to the cooperation of the public in this matter.

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